



GIFT VOUCHER REGULATIONS

The gift vouchers are issued with a validity of 12 months, have a serial number and can only be used after reservation.

The voucher is printed by the end user. If there are multiple copies, only the first copy shown can be used.

Any request to use another copy of the voucher is considered abuse and will be prosecuted.

If the rightful owner loses the voucher, the Maloja Kulm Hotel is not obliged to refund anything, even if the voucher has been used by another person. After the voucher has expired, the Maloja Kulm Hotel is not obliged to provide the intended service. The gift voucher cannot be used to pay for services other than those for which it was issued.

Hotel services

Except in cases of force majeure, the Maloja Kulm Hotel will provide the services within the period of validity of the voucher. In the event of default on the part of Maloja Kulm Hotel, the customer has the right to an extension of 6 months from the expiry date. The Maloja Kulm Hotel is entitled to collect, store, and process the customer's personal data for its own purposes while respecting data protection; The disclosure to third parties is excluded.

The invalidity of one or more of the above provisions does not render the others invalid.

MALOJA KULM, ALPINE LODGE

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